We are committed to working with you and your contractors to make your event space as safe as possible. Because much official guidance about post-COVID-19 protocols is still evolving, our protocols are subject to change with little notice.

The following protocols are required under our current health protocols for the safe operation of your event.

A. 100% FACE MASK REQUIRED
All event personnel and attendees must wear proper, CDC recommended face masks while in the Center for any phase of the event (move-in, program, move-out). Face masks may only be removed for:
• Consuming food and beverage,
• A speaker whose lips are being read by a person who is deaf or hard of hearing; and
• A person giving a speech for broadcast or to an audience, provided that appropriate distance is maintained between the speaker and other persons.

Masks must be immediately replaced after the excepted occasions.

B. THERMAL SCREENING
All entrances will be equipped with thermal screening upon entering the Center. All guests must pass through thermal screening upon entering the Center. We will designate the entrance(s) for each event.

C. CONTACT TRACING INFORMATION
The DC Department of Health requires that we collect and retain names and basic contact information (email address, mobile phone number and preferred texting address) for each guest and event worker should the need arise for contact tracing. We must ensure that all official and exhibitor-appointed contractors collect and retain this information for their personnel as well. We will retain this information for at least three months after the event.
D. EXCLUSIVE SANITATION
To ensure that cleaning and disinfection of licensed space is performed consistently to GBAC STAR™ standards, Aramark Environmental Services will exclusively perform all event cleaning.

E. WASTE RECEPTACLES
We will provide waste receptacles at designated Center exits for disposal of used face masks.

F. SEATING AREAS FOR FOOD AND BEVERAGE
Guests may only consume food and beverage while seated. Please refer to the Food and Beverage section for details on identifying such areas. Guests may not consume food while standing or moving about the Center.